

PHOENIX SOCIETY PRIVACY POLICY STATEMENT
- April 2007 -

The Phoenix Society for Burn Survivors respects the privacy of our online visitors and donors.

This site collects information such as the visitor's domain name, site traffic patterns, and server usage statistics. When we need information that personally identifies you or allows us to contact you, we will explicitly ask you for this information. The information that is gathered from the website is used to improve the performance and content of our web pages and to personalize these pages for individual visitors needs. We do not collect your e-mail address unless you choose to communicate with us via e-mail or you volunteer your e-mail address on a form on this site. We do not sell or rent e-mail addresses.

Third-party personally identifiable information you provide for memorial or honor donations or for merchandise shipping will not be shared.

We may occasionally conduct voluntary surveys on this site. Personally identifiable information collected in these surveys will not be shared. Aggregate results may be shared for analysis by third parties. The aggregate data cannot be used to identify individuals.

The Phoenix Society may ask you to voluntarily provide information in a few circumstances—when you donate, register for an event, register for membership, create a profile in the community section, or purchase items online. We will need information such as your name, address, telephone number, e-mail address, and credit card number, so that we can process your donation, registration or order and notify you of order status or provide a receipt.

The Phoenix Society does not rent or sell member or customer information to outside marketers. We might use the information you provide to share information about services or products you have requested or to inform you of events, resources, and services that might be of interest.

We use shipping companies to ship merchandise and a credit card processor for merchandise and registration orders and donations. These companies do not share or use personally identifiable information for secondary purposes.

We use cookies to store visitor preferences and record past activity in order to provide better service. Cookies are small text files that do not damage a visitor's system or files. Most browsers will allow a user to accept or deny cookies. If a visitor rejects our cookies they may still use our site.

The Phoenix Society is committed to protecting the security of your information. We use a variety of security technologies and procedures to help protect your information from unauthorized access, use, or disclosure. All off-line information is securely stored and is accessible only by authorized staff.

This site contains links to other sites. We are not responsible for the privacy practices of sites not owned by The Phoenix Society. We encourage our visitors to be aware of when they leave our site and to read the privacy statement of any site that collects personally identifiable data.

Any changes to our privacy policy will be posted on all sites owned by The Phoenix Society.

The Phoenix Society will discontinue contact with any person upon oral or written request. Write or call: The Phoenix Society, 1835 R W Berends Dr. SW, Grand Rapids, MI 49519 , 800-888-2876, info@phoenix-society.org.

We may occasionally update our privacy policy. Please periodically review this Privacy Policy to remain informed of how The Phoenix Society is protecting your information. The most recent updated Privacy Policy will be available on this website, with the date it was last updated displayed at the top of the Policy.

If you have any questions about The Phoenix Society or our privacy policy, please feel free to contact us at:

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