



Phoenix Society
for burn survivors



ANNUAL REPORT 2010

Our Mission:

To empower anyone affected by a burn injury through peer support, education, and advocacy.

Vision:

People who suffer burn injuries often have a challenging time getting back to living. The Phoenix Society for Burn Survivors helps them do exactly that. We are the only national non-profit organization helping survivors meet their challenges with the community support and the tools they need to thrive again. The Phoenix Society, based in Grand Rapids, Michigan, takes its name for the legendary bird that is consumed by flames, but rises again, more vibrant than before.



The TeKrony Family at World Burn Congress 2010

“This intimate connection with complete strangers who have paralleled my journey enabled me to fully embrace and then release all of the emotional energy and physical sacrifice that I had invested, bringing me to a new place in our journey ... a place of joy, healing, and strength like never before.”

— Starla TeKrony at World Bun Congress 2010



PHOENIX SOCIETY PROGRAMS

Burn Support News – A comprehensive newsletter that profiles burn survivors and includes articles and other educational material penned by medical experts. Read by a diverse audience that includes health care professionals and firefighters as well as survivors and their families, BSN is published three times per year and covers the complete spectrum of burn recovery from the physical, emotional, psychological and social aspects involved.

SOAR Peer Support Program – Survivors Offering Assistance in Recovery is a program designed to provide peer support to those whose lives have been touched by a burn injury.

World Burn Congress – A national conference bringing together hundreds of burn survivors, family, healthcare providers and firefighters. Focused on providing recovery education, tools and peer support, it provides many burn survivors with the first opportunity to meet and discuss common concerns with other burn survivors.

Family Services – We have made a focused effort to make available resources targeting not only the survivors, but spouses, children, siblings and others who are involved in their lives. A wonderful resource, *The Journey Back* is a kit of tools for any caring adult in a young burn survivor's life that assist the return to school after a burn injury. *UBelong: Families, Teens & Kids Together in Burn Recovery* is a program that is purposefully designed and implemented by burn care professionals, survivors and family members from across the country to positively impact children and teens ages 7 to 17 and their families during a three-day experience within World Burn Congress.

Online Community – Weekly peer-to-peer support chats are buoyed by a dedicated moderator team and a fast-growing audience. The Society's web presence www.phoenix-society.org is fortified by an expansive resource section that includes videos and current, relevant information and is augmented by our personable and interactive social media presence via Facebook and Twitter.

PEG – Phoenix Education Grant is the first and only scholarship program for burn survivors who want to further their education.

Toll-Free Information Line – A toll free information line 800-888-2876 serves as a resource by providing assistance and connecting those in need with referrals to support programs in their area.

Advocacy & Education – The Society is actively involved in providing learning opportunities to burn survivors and the general public including advocating the widespread use of residential fire sprinkler systems.

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Cover Photo: Barbara Kammerer-Quayle, author of THE BOOK of Image Enhancement for Burn Survivors, a common sense approach to creating your BEST image and Chris Gilyard, Burn Survivor and SOAR Coordinator for The Burn Center at Regions Hospital in Minneapolis, MN.

Celebrating the Successes of 2010!

The Phoenix Society for Burn Survivors surrounds and uplifts people with burn injuries as they make the difficult emotional and physical transition from injury to acceptance to accomplishment. Like the cheering crowds lining a marathon trail, the Phoenix Society supports, encourages and inspires people with a burn injury to travel the long road of transition back to a full, enriching life.

Below are a few of the ways we have helped so many recover, renew and return after a burn injury this year:

Phoenix Society's World Burn Congress

- Phoenix Society's World Burn Congress was held in Galveston, Texas October 20-23, 2010
- With 828 participants we had our second largest attendance to date
- 393 participants attended for the first time
- Expansion to include youth, teen and parent programs was a success
- 39 children and teens attended the *UBelong; Families, Teens and Kids together in burn recovery* program
- Over 100 parents attended the *UBelong* parent workshop
- The long-standing young adult program hosted 19 participants





Survivors Offering Assistance in Recovery (SOAR)

- The SOAR program was introduced in 2001 with a pilot group of 6 hospitals
- In 2010, 6 SOAR hospitals completed training. We now have a total of 50 hospitals trained to offer the SOAR program
- Hospitals that offer the SOAR program are located across the United States, Canada and Taiwan
- There are now over 36 Instructors, more than 275 Coordinators, and almost 500 SOAR Peer Supporters giving over 10,000 burn patients access to the program

Family Services

- Over 250 resources sent to children and families in 2010
- 50 hospitals now have The Journey Back resource on their units to assist children re-entering the school setting
- A total of 190 copies of this manual have been distributed across the nation to caregivers, teachers, counselors and families

Online Community

- The Phoenix Society Online Community welcomed 296 new members in 2010
- Nearly 2,100 members are now receiving support through our secure on-line support community profiles and weekly SOAR moderated general peer support chats
- New resources are available on the website including information on social skills and family resources
- *Burn Support News*, our three times a year newsletter is now available in electronic version

A LOOK AHEAD

SOAR

The Phoenix Society, IAFF Burn Foundation and National Fallen Firefighters Foundation have partnered to develop and provide peer support to the fire service. The training and course material will include information to meet the unique perspective of firefighters with a burn injury and their families. Service personnel can now have a purposeful way to give back to their colleagues after trauma through the SOAR program.

Social Skills

Returning home and getting back to living is an important part of survival after burn injury. We are increasing and enhancing our available information for individuals, parents and professionals to help them cope with the social and emotional aspects of “going back” (to school, work and community) for successful reentry into the world. Online educational modules and printable materials will be accessible via the Phoenix Society website 24/7. With support from Target Safety and the law firm of Halpert, Weston, Wuori & Sawusch PC we are working to develop an interactive educational module that can be accessed directly from our website, www.phoenix-society.org.

Advocacy

The power of the partnership between survivor advocates, burn care professionals and the fire service far exceeds the power of any of us working alone. The Phoenix Society for Burn Survivors will provide an 8-hour advocacy training: *Fire Sprinklers - An Advocacy Plan* at World Burn Congress in 2011, featuring Brad Phillips from Phillips Media Relations. The Phoenix Society has also partnered with Common Voices, the National Fire Protection Association, the Home Fire Sprinkler Coalition, Tyco and the National Fallen Firefighters Foundation to support the effort to require sprinkler systems in all new home construction.

*Actor & Phoenix Society
Board Member JR Martinez
sharing his story at
World Burn Congress 2010*



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Part time

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Program Coordinator
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Megan Geerling

Development Coordinator
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A Survivor's Story

MITCHELL AND AIMEE DRYER

A Newlywed Couple Faces the Challenge of a Lifetime

Mitch Dryer remembers the evening of April 20, 2007. That Friday he and his fellow firefighters attended the annual public safety dinner that honors law enforcement and fire service personnel in Oneida, New York. None of them could have guessed what they would face just a little more than 24 hours later.

REPORT OF A FIRE

The call came into their station at 3:30 am on Sunday. A fire was reported at a local bowling alley. Mitch, then 33, was part of a five-man crew of initial responders who raced to the scene. They were eventually joined by five other departments. Once inside, Mitch and a co-worker found heavy smoke and, searching for the source, began pulling ceiling tiles down.

"I remember the ceiling collapsing and not feeling injured, but helpless to escape," recalls Mitch, who found himself pinned under burning debris. "I remember the sensation of being burned," he says, "and thinking that I was going to die." The other firefighters quickly responded to dig out their trapped colleague, while keeping the fire at bay. "Thank God for the guys that worked so hard to save my life," says Mitch. "They are the real heroes."

The 2-year veteran of the department not only suffered third and fourth-degree burns over 20 percent of his body, all on the right side, but also had sustained a number of orthopedic injuries, including fractures to his vertebra, ribs, and right arm. Mitch recalls being conscious in the ambulance and the emergency room at Oneida Healthcare Center where he was taken before being flown to Clark Burn Center at Upstate Medical University in Syracuse. "They had to tube me in the helicopter," says Mitch, "then I was put in an induced coma for 2 weeks." Mitch was hospitalized for a total of 59 days.

A KNOCK AT THE DOOR

Aimee Dryer remembers the morning of April 22 well. Married just 8 months, the newlywed had gone to sleep the previous night angry that her husband hadn't called from the station to say goodnight. Hours later she awoke to the sound of the deputy fire chief at the door.

"I remember being taken to the hospital," says Aimee. "I remember looking at him and seeing his beautiful face and not even noticing the burns," recalls Aimee. "I gave him a kiss on his forehead and told him that I loved him very much."

That was the last time Aimee was able to speak with her husband for almost 3 weeks. Soon after, Mitch was put into a medically induced coma. What followed was a day Aimee recalls as a "blur," signing papers and meeting with doctors, family, and friends. "I remember not wanting to leave him," says Aimee, "so they let me stay in his room, which was a hundred degrees. I sat in an uncomfortable chair and cried most of the night." One of the things that helped her get through the next few weeks was the willingness of the nurses and doctors to keep her informed of everything that was happening and involving her in Mitch's care, including baths and dressing changes. "I just wanted to know and feel what he was going through."



A DIFFICULT DECISION

As doctors discussed the possibility of amputating Mitch's arm, Aimee hoped she wouldn't have to be the one to decide. "Deep down I knew what he would have wanted," says Aimee, "but I did not want to make that decision on my own." Fortunately, Mitch awoke from his coma before that was necessary.

"I was told because of the extent of my injuries that I would not regain full use and they would have to fuse my right elbow. They were also concerned that the nerve damage was so great that I would not have the use of my hand," says Mitch who agreed to the surgery.

"I knew it was the best decision for him and making it together as a family was the most important and most difficult decision we have had to make," says Aimee. "I knew the type of strong willed and strong headed person he was that he would learn to adapt—and quickly. He can do most everything on his own. He cooks, he cleans, he drives, he dresses himself, he does yard work," Aimee reports. "I don't help him with anything unless he asks. I want him to feel like he can do it on his own. It's important for him to try." To other caregivers, Aimee gives the following advice, "Love unconditionally. Do not look at the burns as scars. What matters is what's underneath—their minds and hearts are the most important thing."

"Be there for them through everything," she says, "one day at a time."

BURN COMMUNITY SUPPORT

While still in the hospital Mitch also received visits from two burn survivors, one who, coincidentally had been a classmate of Aimee's, and another who was a member of Mitch's National Guard unit, but it wasn't until October 2008 that Mitch and Aimee experienced the support of the larger burn community. At the urging of one of the nurses at the burn center the Dryers traveled to Raleigh, North Carolina, for the Phoenix Society's Annual World Burn Congress. Aimee describes their first WBC as "an amazing experience."

"We didn't know what to expect when we got there and seeing the people with the burns and talking to them, making friends with them was so rewarding," she explains. "It's like we found a whole new extended family. Burn survivors are a truly amazing and uplifting group of people and I am so happy we have found them and the Phoenix Society. It helped our healing and made us realize what a truly wonderful Society it is." The couple returned to WBC in 2009 and 2010.

HELPING OTHER SURVIVORS

Mitch, who retired from the Oneida Fire Department in March 2009, has volunteered for the last two years at Our Special Camp, a burn camp program based in Rochester, New York. This fall Mitch traveled to Washington, DC, as the camp's firefighter-counselor representative to the International Association of Fire Fighters Burn Foundation International Burn Camp.

"I had never seen D.C. that way before. It was a lot of fun," says Mitch of the week he spent touring the nation's capital with young burn survivors and counselors from more than 40 other camps. "The people were terrific and they helped me realize we are part of a bigger community."

"It's like we found a whole new extended family. Burn survivors are a truly amazing and uplifting group of people and I am so happy we have found them and the Phoenix Society. It helped our healing and made us realize what a truly wonderful Society it is."



THEIR NEW LIFE TOGETHER

"He is an amazing person," Aimee says of her husband, "and I thank God every day that He saved him. Everything happens for a reason," she explains, "and we truly feel that God wasn't ready for Mitch... he was meant to do bigger and better things."

On December 31, 2009 Aimee Dryer gave birth to twins 13 weeks early. Son Daniel Nathan, weighed in at 1 lb 12 oz and daughter Emeri Sophia at 1 lb 15 oz at birth. "Just one more thing," Aimee says, "that makes us both stronger people."

2010 FINANCIAL SUMMARY

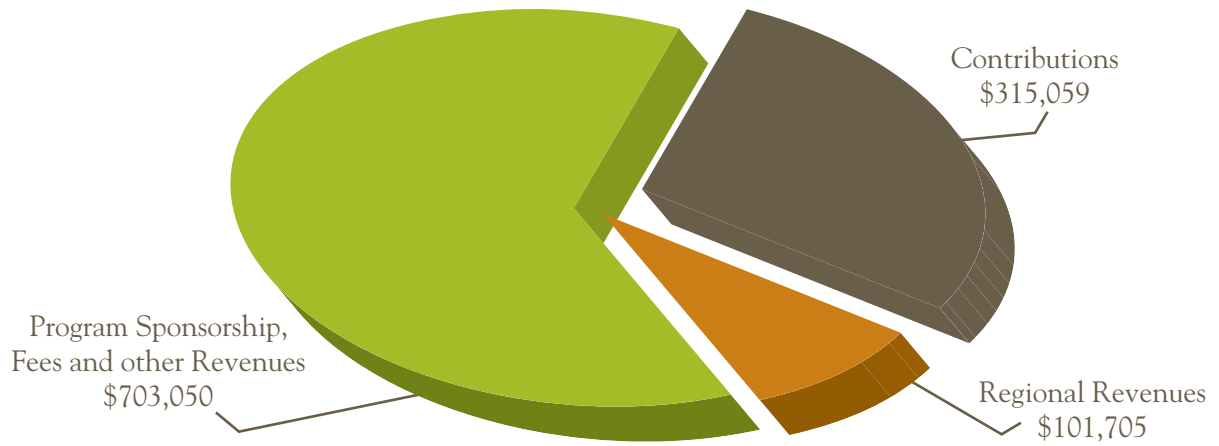
Revenues and Support	Unrestricted	Restricted	Combined
Contributions	\$111,306	\$203,753	\$315,059
Regional Revenues	\$80,004	\$21,701	\$101,705
Program Sponsorship, Fees and other Revenues	\$604,997	\$98,053	\$703,050
Releases of Restrictions	\$477,450	\$(477,450)	—
Total Revenues and Support	\$1,273,757	\$(153,943)	\$1,119,814
Expenses			
Program Services			
Peer Support	\$187,490	—	\$187,490
SOAR	\$46,895	—	\$46,895
Education	\$87,366	—	\$87,366
Advocacy	\$132,673	—	\$132,673
World Burn Congress	\$489,314	—	\$489,314
Support Services			
General And Administration	\$76,620	—	\$76,620
Fundraising	\$104,433	—	\$104,433
Total Program and Support Services	\$1,124,791	—	\$1,124,791
Summary			
Increase in Net Assets	\$148,966	\$(153,943)	\$(4,977)
Net Assets at beginning of year	\$329,679	\$996,061	\$1,325,740
Net Assets at end of year	\$478,645	\$842,118	\$1,320,763

Temporarily restricted assets are restricted by donors for use in future years or for specific purposes. The financial information summarized above was extracted from our annual financial statements, which were audited by Ullrey & Company, Certified Public Accountants.



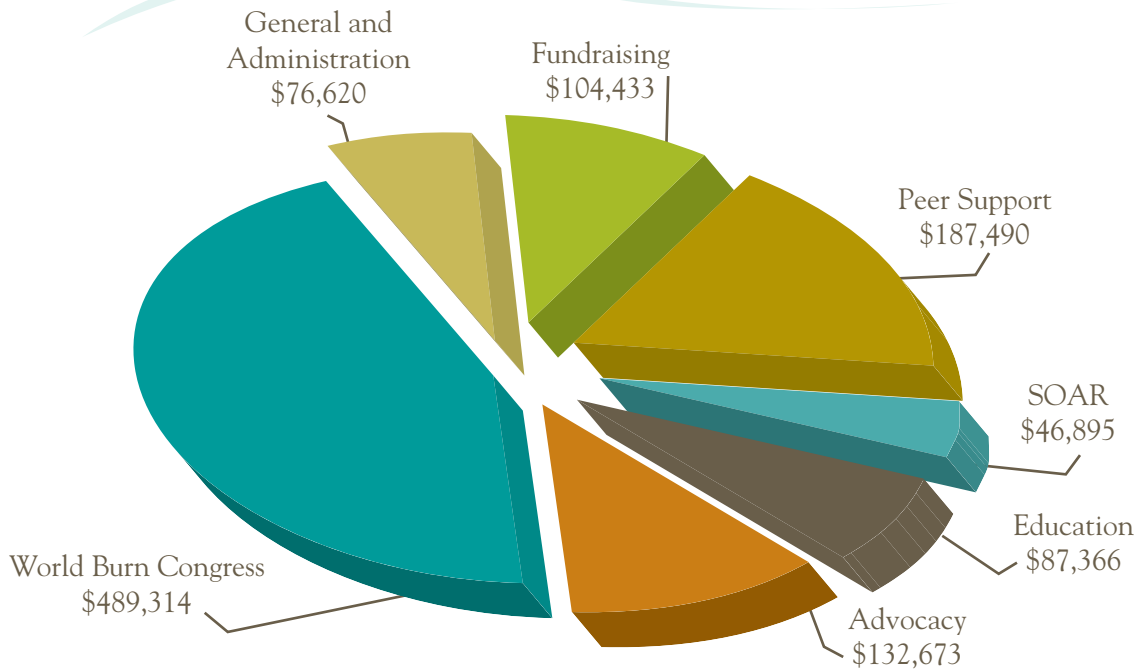
2010 REVENUES

Phoenix Society 2010 Revenues totaled \$1,119,814



2010 EXPENSES

Phoenix Society 2010 Expenses totaled \$1,124,791



2010 Phoenix Society Donors

Thank you! Your gifts provide for the future of burn survivors everywhere.

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Zitara (left) and Kechi Okwuchi at World Burn Congress 2010

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*"Thank you for helping me start my healing by beginning to accept myself.
 Thank you for showing me the stories of others. Thank you for proving to
 me that I am not alone."*

-2010 World Burn Congress Attendee



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The Phoenix Society offers you a place to safely connect with others in the burn community. We all need a place where we as individuals can make a difference.

REPRESENTATION

We represent our members' interests in advocacy, prevention and improved burn care efforts. Together we have a voice that will make an impact.

INFORMATION AND EDUCATION

We help our members become knowledgeable about issues that affect the burn community through our newsletter, special reports, special appeals and email updates.

EMPOWERMENT

Together we are bringing about change on issues you care about. Our members are part of a successful effort to advance recovery resources, improve burn care and prevent burn injuries.

*"[Taking] the SOAR training felt like an honor to position us to try to give something back to help other survivors."
—Kate and Toby Pearson, parents of burn survivors*

HOW YOU CAN GET INVOLVED

Share a Story—Join our online community and share your story. Whether you are a burn survivor or someone who loves a burn survivor, your story could be the final push that helps someone else get back to living.

Leave a Legacy—With a planned gift to The Phoenix Society for Burn Survivors, you can combine your philanthropic interests with your overall financial, tax, and estate planning goals. By including the Phoenix Society in your estate planning, or purchasing a life insurance policy benefitting our organization you can ensure our work continues for generations to come.

Volunteer—Do you know about a great resource? Do you have time and talents that can benefit the burn community? Do you want to be an advocate for fire safety? Help us spread our message by contacting our office toll-free at 800-888-2876.

Run—Does your hometown host a 5k? A 25k? A marathon? Whether you are a beginner running your first 5k or a seasoned runner who has qualified for the Boston Marathon, all levels of runners are invited to join Team Phoenix. Be a team organizer and recruit runners for your team. We will provide the tools you need to get started.

Give—Of the patients admitted to burn centers, there is nearly a 95% survival rate. As the number of people surviving serious burn injuries increases, the demand for essential recovery resources also increases. We have been able to reach thousands of people, but thousands more could benefit from our services and programs. We have developed giving levels of all ranges as each and every gift makes it possible for us to continue to provide services and programs to the burn community. Please contact us today to discuss your philanthropic goals and how we might work together to expand and ensure access to the resources necessary for a successful recovery to everyone impacted by a burn injury.



Phoenix Society
for burn survivors

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